



# **HOMESTAY ACOMMODATION**

**SPAIN**

**Adults   Individuals   Groups**



Thank you for taking some rules and pieces of advice, that are into effect in Spain, into consideration; this way you will avoid inconveniences and unpleasant surprises.



The way of accomodation, meals, guide, transport, museums, places and monuments are the object of tourist regulations depending on the Spanish regulation, rules or customs.



Although the description of hotel services, guides, restaurants and other services (extras) has been planned to the academic year 2011/ 2012 some changes can be made. CULTUR-AMIGOS, will make an effort to inform you as soon as possible and to adapt the final budget.

€ = euros



**Hotels & Youth hostels**



**Homestays**



**Restaurants & Museums**



**Technical visits & Guides**



**Varied activities**

**Booking and payment conditions**



# HOTELS and YOUTH HOSTELS

## AMIGOS



### HOTELS \*\*\* from " Maresme & Brava Coasts "

- \* Net rates. All taxes included
- \* 30 persons minimum. (1 free x 31 persons)
- \* Valid all year except:
  - 15 June / 15 September: ( ask for prices)
- \* Rooms with 2/3 beds. All rooms with bath / shower
  - Supplement single room: 21.00€
- \* 4 Full board minimum. (water included)
  - 1 full board. Water included : 28,00€ x person.

**24,50€ / FB / Person**

*Lloret / Calella / Blanes / Tossa*  
(water included)



Coordinates of the hotel and village of the stay (Calella, Sta. Susana, Tossa, Lloret) will be given depending on their availability, **never before 15 days before the arrival of the group.**

Rooms will be given the day of arrival depending on availability.

In some hotels, a deposit will be asked when arrival and returned on departure day.



### STANDARD PROGRAMME IN COAST HOTEL

Group = 31 persons  
28 students + 2 teachers + 1 driver (free)  
4 full board (water included)  
**24,50€ x 30 pax x 4 FB: 2.840,00 €**



Youth hostels only accept reservations (confirmations) with a deposit of 30%-80% of the total.

The youth hostel will distribute the rooms the day of arrival depending on their availability.

The norms and rules of the youth hostel will be pointed out at the entry.

In some youth hostels, an account of money will be demanded to the group as a deposit that will be returned the day of departure of the group.



### YOUTH HOSTELS

- \* Net rates. All taxes included
- \* 21 persons minimum.
- \* Valid all year except: Holly Week and Spring time
- \* Group card: 15,00€

Cataluña:	Barcelona/Gerona/Lerida:	<b>37,50€/FB/student - 43,50€/FB/Teacher</b>
C.Valencia:	Valencia/Castellon/Alicante:	<b>24,75€/FB/student - 32,00€/FB/Teacher</b>
Andalucía:	Sevilla/Cordoba/Granada:	<b>37,00€/FB/student - 39,00€/FB/Teacher</b>
C. Madrid:	Madrid :	<b>28,35€/FB/student - 33,00€/FB/Teacher</b>

GROUP:+ 36 PERSONS



## HOMESTAYS

### SALAMANCA - AVILA - CACERES

Per person in full board	3 FB	4 FB	5 FB
STUDENT (-18 years):	83,50	105,50	127,50
TEACHER / Student + 18 years	92,50	117,50	142,50
Coach driver (lodging in single):	107,50	137,50	167,50
Extra packed lunch	7,00€		

Net rates. All taxes included  
Two/three students per family.  
3 full board minimum.  
Local coordinator assistance.

### SEGOVIA, ALCALA, EL ESCORIAL, SANTIAGO, SEVILLA, CADIZ, GRANADA, CORDOBA, VALENCIA, SANTANDER, SANTIAGO

Per person in full board	3 FB	4 FB	5 FB
STUDENT (-18 years):	88,00	111,50	135,00
TEACHER / Student + 18 years	92,50	117,50	142,50
Coach driver (lodging in single):	107,50	137,50	167,50
Packed lunch extra	7,00€		

Valid all year except:  
Holly-Week and fairs in  
Sevilla, Cordoba and Granada.

### SABADELL

### BARCELONA

Per person in full board	3 FB	4 FB	5 FB	3 FB	4 FB	5 FB
STUDENT (-18 years):	94,00	119,50	145,00	104,50	133,50	162,50
TEACHER / Student + 18 years	92,50	117,50	142,50	107,50	137,50	167,50
Coach driver (lodging in single):	107,50	137,50	167,50	Lodging in single in hotel or hostal.		
Packed lunch extra	8,50€					



## OUR HOMESTAY CENTRES

- AVILA
- SEGOVIA
- SALAMANCA
- ALCALA DE HENARES
- EL ESCORIAL
- CACERES
- SABADELL
- SANTANDER
- SEVILLA
- CORDOBA
- GRANADA
- VALENCIA
- BARCELONA
- CADIZ
- SANTIAGO



Accommodation into families does not depend on tourist rating; families are chosen by our local coordinator (one in each centre). The selection of families follows an internal criterion imposed by CULTUR, checking the place where the families live and the comfort of their houses; morality and family composition and, mainly, the quality and hospitality of the families. Social class, religion or race are not valid selective criteria for CULTUR.

Every centre has enough spare families in case any incompatibility problem came during the stay; in this case, the student would be hosted into another family.

# RESTAURANTS and MUSEUMS

## AMIGOS



### RESTAURANTS

*( Groups 30 persons minimum )*

**MENU:**  
**Lunch / dinner** per person: including 2 dishes, dessert, water.  
**Breakfast** per person: including 1 coffee and milk, butter, marmalade and bread.  
**Price per person**  
**Breakfast:** from 4,50€  
**Lunch or Dinner:** from 9,75€



**For any complaint** concerning the quality of meals or menus given by the establishment, there is a «reclamation sheet» that must be filled in by the person in charge of the group before the leaving from the establishment.

**Any repayment will be done without a copy of the «reclamation sheet».**

Any particular diet must be notified to **CULTUR-AMIGOS**; otherwise our restaurants and cafés will not be able to prepare it.



### RESERVATION MUSEUM / MONUMENTS

**STATE MUSEUMS:** Monday: CLOSED / Wednesday: FREE. **RESERVATION:** compulsory

**PRIVATE MUSEUMS:** None of them is free. Between April and May, prices and opening hours can change, without notification. **RESERVATION:** (normally) compulsory.

**RESERVATIONS CAN BE MADE IN THESE CASES:**

1. -Every application asks for: School's name + full address + phone number + name of the person in charge of the group.
2. -Programmes can be modified depending on the availability of monuments, museums and other places.
3. - A special rate is applied for schoolchildren (-18 years) during some visits.
4. - Visit days and hours will be given depending on the availability of the museums.
5. - The person in charge of the group must bring several lists of students signed with the school/secondary school stamp.
6. -Once the reservation is made, if any unexpected price rise comes, the group will pay for the difference between prices.
7. - Tickets and reservation sheets will be provided by the local coordinator the day of arrival.
8. -Booking applications do not always guarantee to succeed in obtaining a visit, as they are in great demand. Reservations will be made following the instructions of the Direction of each monument, museum or place. (Availability of visits is not guaranteed despite having the programme three months before the stay)
9. -Any complaint concerning museums, places or monuments' booking will be taken into consideration.

**Management fees: 8,00€**per monument/museum and group.  
**Management fees for Alhambra-Generalife: 25,00€**per group.



## OFFICIAL GUIDE

**OFFICIAL GUIDE** (English-speaking). **Half day**  
On week-ends or festive days, **extra rates are applied to the guided visits.** (Fallas (Valencia)/ Feria de abril (Sevilla)/ Easter).

**Length of time:** 2h30 hours (In English or Spanish).

**Guided visit's development:**

Panoramic visit of the city by bus (in big cities), with an indoor or outdoor visit of a monument. (Bus and tickets are at the group's charge)

**Guided visit for a 50 person (Maximum) group**

1/2 day: **195,00€** (W.E & fairs: 230,00€)

**Special prices:****Guided visit of Barcelona:**

1/2 day: 215,00€ (W.E & fairs: 250,00€)

**Guided visit of Toledo:**

1/2 day: 215,00€ (W.E & fairs: 250,00€)

**Guided visit of Alhambra-Generalife:**

30 person (maximum) group:  
**2/3 h: 180,00€** (W.E & fairs: 230,00€)

**Guided visit of Museo del Prado or Museo Reina Sofia**

25-person (maximum) group:  
**1,30h: 115,00€** (W.E & fairs: 140,00€)

**Guided visit of Monasterio del Escorial:**

30-person (maximum) group:  
**2,30h: 155,00€** (W.E & fairs: 160,00€)



## INTERPRETER

**Length of time:** 1,30 hours. (In English )  
Maximum 60km displacement (return trip).

**Price : 215,00€ group / visit.**  
**Extra charge at W.E.& fairs: 250,00€**



## TECHNICAL VISITS

Possibilities are different depending on the city.

**1.- It is our duty to fix** the visits hours and days depending on the chosen issue and on the availability of enterprises.

**2.-The application must be made in advance of 3 months.**

These pre-reservations do not guarantee to succeed in obtaining the visit.

The enterprise **can cancel the visit on account of unexpected events.**

In such a case **another** technical visit **would be proposed.**

**3.- In each visit we ask for a budget** as a reward to the enterprises depending on the relationships established with them.

**Management fees for booking/visit of an enterprise.**  
(Spanish guide by a person in charge of the enterprise)

**Gp -30 persons: 65,00€ / Gp 31/55 persons: 95,00€**



## VISITS / TECHNICAL museums

- 1º.- 2 technical visits per day are recommended,** from Monday to Friday (one/two hours-length visits).  
Pre-reservations: name, address, phone number and person in charge of the school/secondary school name.
- 2º.- Visits must be booked** and they are arranged at reduced rates for groups.  
**Management fees for place/museum reservations are 8, 00€(per group).**  
**Programmes can be modified by AMIGOS,** depending on the availability of monuments, museums and enterprises.
- 4º.- Your English organism will give you a budget with tickets to museums** before the group's departure.
- 5º.- If any museum or monument's price rise comes,** the difference of prices with those in the "services card" will be at the group's expense.
- 6º.- The person in charge of the group must bring several** student's list, signed with the school's stamp, if you do not submit these lists, you will risk being rejected from the establishment or paying the whole rates.

# VARIED ACTIVITIES



## 1,00h CHOCOLATE CON CHURROS

Thick chocolate in which we wet the "Churros", (a kind of dough formed into sticks), they can be eaten as breakfast or snack. They are typical only in some Spanish regions.

Salamanca:	3,75€person
Alcala:	4,00€person
Sevilla:	4,50€person
Madrid:	4,00€person
Valencia:	4,50€person
Barcelona:	5,00€person



## 1,00h FLAMENCO COURSE

Initiation to **flamenco and to the Latin dance**, with qualified teachers (groups of 25 people at most).

Salamanca:	6,25 €person
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## 1,30h SCAVENGER HUNT

**Clues game** for adults (3/4-person groups) that consists of answering a mixed questionnaire. Souvenirs-giving at the end.

**Price: 2,00€ / person**

## 0,30h TOURIST TRAIN

Commented visit, very pleasing to discover the main monuments of the city through a small circuit. (from 15 Mars onwards)

Salamanca:	3,75€person
Toledo:	3,75€person

## 1,30h FIGHTING BULLS

**VISIT TO A DEHESA:** Agricultural property dedicated to the raising of bulls and cows to the bullfights or to the cattle breeding. Visit with explanation of the bullfighting world, approach to the bulls and possibility of taking part in a "capea", a kind of bullfight with young bulls. (non included in the price)

Salamanca:	350,00€group
Córdoba:	575,00€group

## 1,00h TUNA + TAPAS

**TUNA:** Group of **university students** that, as a traditional custom, sing folk songs accompanied on the guitar and other instruments. This is a 13th-century tradition that allowed them to pay their studies.

**TAPAS:** Typical activity that consists on **the tasting of small pieces of local products or cooking** accompanied with a drink.

Salamanca:	280€ (tuna)+ 4,50€person (tapas)
Alcala:	425€ (tuna)+ 5,00€person (tapas)
Sevilla:	450€ (tuna)+ 5,00€person (tapas)
Segovia:	300€ (tuna)+ 5,00€person (tapas)
Santander:	300€ (tuna)+ 5,00€person (tapas)
Cordoba:	375€ (tuna)+ 5,00€person (tapas)

## 4,00h SPANISH COURSE

Classes of 15 people at most.  
Native teachers.  
Teaching material included.  
2 days x 2 hours.

Salamanca:	23,00€person
Alcala:	26,00€person
Sevilla:	45,00€person
Cordoba:	32,00€person
Santander:	26,00€person

## Excursions SALAMANCA- BUS

Maximum: 54 persons. and 9,00h of driving.

### One-day excursion;

Salamanca-C. Rodrigo- Alberca: 460,00€  
Salamanca- Avila -Segovia: 675,00€  
Salamanca - Zamora- Toro: 460,00€

### Half day excursion;

Salamanca - Alba de Tormes: 375,00€  
Salamanca - Arribes del Duero: 400,00€

### Transfer;

Airp. Valladolid-Salamanca: 460,00€  
Airp. Madrid-Salamanca: 675,00€

# Booking and payment conditions

**The inscription or provisional booking of a group implies acceptance of our particular conditions of reservation and payment.**

**1°.-** We will make a one-month-length PRE-RESERVATION for each group/service during the whole year, with the exception of March and April, when we will make a 15-days-length one. After this period of time, pre-reservations must be confirmed; otherwise they will be cancelled, without previous warning.

**2°.- PAYMENT:** We will send you a proforma invoice at least 30 days before the arrival day. The payment of at least the 80% of the total cost of the service must be done 20 days before the arrival of the group. The payment of the 100% of the total amount must be compulsory done before the service. We will send you the final invoice after the stay of the group. All these procedures must be done in just one go if the service is booked less than 15 days in advance.

**The sending of family lists, services information, and so on will not be carried out until the payment of the 80% of the total amount.**

In order to avoid any kind of mistake, misunderstanding and/or complaint while invoicing, we will ask you to check a "services sheet" and to sign it back to us before the arrival day, as an agreement of the fixed prices. Any service not mentioned in that "services sheet" will be at the group's expense. No complaint nor refund will be taken into account once the group has left.

**3°.-**CULTUR S.L.-AMIGOS will not be responsible in case of any museum/monument/tourist guide/public show/extra service price change.

**4°.-** Cancellation fee (for members): any cancellation of a member of the group involves non-refundable cancellation fees, except if that member is replaced by another one.

Between 30 and 10 days before the starting date:	30€ cancellation fee.
Between 10 and 2 days before the starting date:	50% of total invoice.
Less than 24 hours before the starting date:	100% of total invoice.

Cancellation fee (for whole groups):

In case of travel delay:	80,00€ per group.
In case of travel cancellation:	210,00€ per group (less than 35 persons) / 350,00€ per group (more than 35 persons).

**5°.-** Participants should give CULTUR-AMIGOS detailed information about their special or religion-based diets; otherwise they could not be imposed to restaurants, cafés or families. Special medical diets or «gluten free» diets will have an extra cost of 5€ppn. Cultur S.L. cannot guarantee the accessibility for people with physical disabilities.

**6°.-** If any fixed service could not be provided, CULTUR S.L. will replace it with a similar or better one (without any extra costs) and, if it were not possible, with the repayment of non-provided services. In this case, no other complaint nor refund will be taken into account.

**7°.-** Delays due to traffic / opening hours modification / technical incidents / weather conditions / strikes or other events beyond our control that occur fortuitously (especially during the intense period of March and April), do not involve any kind of indemnification and CULTUR S.L. will not be considered responsible for that.

**8°.-** During the intense period of MARCH and APRIL; any modification of duration, kind of accommodation, scheduled visits, tickets reservation, etc. made in advance of less than a week or during the programme, will involve extra costs.

**9°.-** The comfort and prices are different depending on the chosen option; youth hostel, hotel, cheap hotel, etc whose tourist rating depends on the Spanish rules and habits. Norms, competence and tourist rating of the establishment, are exposed at their entry. The distribution of rooms will be made at the arrival of the group, depending on their availability. Any damage caused by a member of the group must be paid before the departure by the person in charge of the group. Some establishments will demand you an amount of money (deposit) that will be refunded the departure day.

**10°.-** In Spain, accommodation in host families is not made according to any tourist rating. Any complaint must be approached to our local or national coordinator. Groups staying between March and April: student's accommodation in host families will be made by our local person in charge, depending on the availability of host families (2, 3 or 4 students in each family).

**Any damage caused by a member of the group must be paid, during the stay, by the person in charge of the group or by the mandatory insurance subscribed with an organism or agency from your country.**

**11°.-** There is a mandatory "complaint sheet" available for any complaint concerning to reserved hotels, restaurants, youth hostels, coaches... This complaint sheet must be filled out in the establishment before the departure of the group.

The establishment is obliged to provide you the complaint sheet with its State's Licence. Any refund can be made without a copy of the complaint sheet. This sheet will be valid for a 30-day period

**12°.-** Museums/monuments booking:

- 1°.- The request asks for: School/secondary school name + full Address + phone number + person in charge of the group's name.
- 2°.- The development of the programme could be modified depending on the availability of monuments, museums and other places.
- 3°.- Booked visits are at REDUCED RATES for school children -18 years.
- 4°.- Visits' days and hours will be given depending on the availability of museums.
- 5°.- The person in charge of the group must bring several students' lists signed with the stamp of the school.
- 6°.- Once the reservation is done, if any unexpected price rise comes, the difference between prices must be paid by the person in charge of the group.
- 7°.- The day of arrival, our local person in charge will give you a budget with the tickets and the reservation papers of the museums.
- 8°.- In some museums, a reservation request does not guarantee to succeed in obtaining a visit, due to the great number of demands. Reservations will be made following the instructions of the Direction of each establishment. (The fact of having the programme in 3 months of advance does not guarantee the confirmation of the visits).
- 9°.- Any complaint concerning museums/monuments reservation will be taken into consideration.



[www.cultur.es](http://www.cultur.es)

**AMIGOS** SERVICIOS  
TURISTICOS-CULTURALES

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**CENTRAL BOOKING OFFICE**



Asociación española de agencias de viaje.

Licence Financière: B37272200  
Licence d'Etat: CICL-37-51  
Assurance RCP: AXA-Iberica, SA  
Garant financier: Bankinter